## RECEIVED

## 2016 MAR 28 PM 3: 44

March XX, 2016

<Customer Name>
<Address>
<City ST Zip>

IDAHO PUBLIC UTILITIES COMMISSION

Dear < Customer Name>,

PAC-E-16-06

We value you as a customer and want to keep you informed of proposed changes to the deposit and advance payment requirements for schedule 10 irrigation service. Rocky Mountain Power currently has an application pending before the Idaho Public Utilities Commission requesting approval of the following modifications beginning in 2017:

- An advance payment may be required from existing customers who had a past due balance of \$25,000 or greater as of December 31<sup>st</sup> of the previous year. The advance would be equal to the estimated monthly billings for the upcoming irrigation season.
- Upon customer request, an in season review of the customer advance will be performed.
- Any advance payment remaining at the end of the irrigation season will first be applied to any required deposit for the upcoming irrigation season before it will be refunded.
- A security deposit may be required from current or previous irrigation customers who received two or more past due notices during the most recent irrigation season, or from customers who were required to pay an advance payment for the previous irrigation season. The deposit amount is equal to the two highest months of usage in the last two irrigation seasons.
- As an alternative to payment of a customer advance or deposit these requirements may be satisfied by guarantee of payment from a bank, financial institution, or guarantor acceptable to the Company.

You may file written comments regarding this application with the commission by April 15<sup>th</sup> either online or by mailing them to the address below. A copy of the application, Case No. PAC-E-16-06, is available for public review at the commission offices in Boise and on the commission's homepage at <a href="www.puc.idaho.gov">www.puc.idaho.gov</a>. Customers may also subscribe to the commission's RSS feed to receive periodic updates via email about the case.

Idaho Public Utilities Commission 472 W Washington Boise, ID 83702

We are always here to help. If you have questions on these proposed changes, please contact us at 1-800-715-9238.

It's a pleasure to serve you.

Sincerely,

Rocky Mountain Power